



[HOC_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]

[LETTER_DATE]

Dear [HOC_NAME]:

Choose your health plan and PCP now!

We sent you a letter telling you about Managed Care expanding in Illinois. Now you have new health plans to choose from. You have not sent us your choice of a health plan and PCP.

You must enroll in a health plan.

To enroll (become a member), you must choose a health plan and a primary care provider (PCP). Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

Even if you already have a health plan, it's important that you learn about your new healthcare choices.

If we don't hear from you by [DATE], we will choose this plan and a PCP for each person listed here:

Member name	Health plan	PCP	PCP location
[HOC_NAME]	[PLAN_NAME]	[PCP_NAME]	[PCP_LOCATION]
ID # [HOC_RIN]	[PLAN_PHONE]	[PCP_PHONE]	[PCP_CITY_ST_ZIP]
[ENROLLEE2]	[PLAN_NAME]	[PCP_NAME]	[PCP_LOCATION]
ID # [EN2_RIN]	[PLAN_PHONE]	[PCP_PHONE]	[PCP_CITY_ST_ZIP]

You must choose by [DATE].

It is better if you choose because you know your healthcare needs best. The health plans you can choose from are:

- [Harmony Health Plan]
- [Meridian Health Plan]
- [Molina Healthcare]

More on the back »

Enroll now in one of these ways:

- Go to **www.EnrollHFS.Illinois.gov** and click “Enroll.”
- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.

After you enroll, the health plan will send you a Welcome Packet in the mail.

If you want to change your health plan:

You can change your health plan anytime in the first 90 days. After that, you cannot change health plans for one year. Once each year, you can change health plans during the time called “open enrollment.”

Thank you,
Illinois Client Enrollment Services

Questions? Visit **www.EnrollHFS.Illinois.gov** or call
1-877-912-8880 (TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats,
such as large print or audio. Tenemos información en español.
¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.